



Autumn Term Term 1

Business

Year 11

Name:	 	· · · · · · · · · · · · · · · · · · ·
Tutori		



Year II Homework Timetable

Monday	English Task I	Ebacc Option A Task I	Option C Task I	
Tuesday	Sparx Science	Option B Task I	Modern Britain Task I	
Wednesday	Sparx Maths	Science Task I	Option C Task 2	
Thursday	Ebacc Option A Task 2	Sparx Science	Option B Task 2	Sparx Maths
Friday	Modern Britain Task 2	Science Task 2	English Task 2	

Sparx Science

- Complete 100% of their assigned homework each week Sparx Maths
- Complete 100% of their assigned homework each week

Option A (EBACC)					
French					
Geography					
History					

Option B
Art
Business Studies
Catering
Computer Science
History
Health & Social Care
Music
Sport
IT

Option C
Business Studies
Childcare
Catering
Drama
Geography
Health & Social Care
Triple Science
Sport

	Half Term 1 (6 weeks) - Year 11								
Week / Date	Homework task 1 Cornell Notes	Homework task 2 Exam Question							
Week 2 11th September 2023	Cornell Notes on Ethics, Environment and Business	Question: Explain one disadvantage of a business being ethical (3)							
Week 3 18th September 2023	Revision Cards on Ethics, Environment and Business	Question: Explain one way a business might limit its impact on the environment (3)							
Week 4 25th September 2023	Cornell Notes on: Working with suppliers and the role of procurement	Question: Explain one benefit to a business of using batch production (3)							
Week 5 2nd October 2023	Revision Cards on Working with suppliers	Question: Explain one benefit to a business of having a good relationship with its suppliers. (3)							
Week 6 9th October 2023	Cornell Notes on: The importance of quality control in a business and the different methods used.	Question: Explain one reason why a business might use just in time stock control. (3)							

Question: Explain one advantage to a business of producing a high quality product. (3)

Revision Cards on Quality and Sales process

Week 7

16th October 2023

	Half Term 2 (8 weeks) - Year 11						
Week / Date	Homework task 1 Cornell Notes	Homework task 2 Exam Question					
Week 8 30th October 2023	Cornell Notes on: The Sales Process	Question : Explain one disadvantage to a business of providing poor customer service. (3)					
Week 9 6th November 2023	Revision Cards on Marketing Mix - Product	Question : Explain why it is important for businesses to try and differentiate their products.					
Week 10 13th November 2023	Cornell Notes on Price	Question : Explain an impact that would face a business if they were to increase its prices (3)					
Week 11 20th November 2023	Mock Exams - Theme 1	Mock Exams - Theme 1					
Week 12 27th November 2023	Mock Exams - Theme 1	Mock Exams - Theme 1					
Week 13 4th December 2023	Revision Cards on: Price	Question: Explain the different impacts that face a business if they were to increase its prices. (6)					
Week 14 11th December 2023	Cornell Notes on: Cornell Notes on: The Marketing Mix - Place and Promotion	Question : Discuss reasons why a business may choose to reduce the amount of promotion that it undertakes. (6)					
Week 15 18th December 2023	Revision Cards on: P	Question : Discuss the different factors a business should consider when choosing a location. (3)					

	Business Studies Y11 Knowledge Organiser 1.1							
Week	Key Knowledge				Contextual information			
1 Ethics &	Businesses do not have a legal responsion groups/things below can all be imparted unethical behaviour then a business	Coca Cola has been sued for racism in the work place and polluting water supplies. It has been responsible for promoting cruelty to animals,						
Environment	Workers - Paid poorly or working in unsafe conditions	Materials – Using raw mater sourced from unethical prace		Consumers –Misleading customers or knowingly providing faulty products	stands accused of being part of the global obesity problem and is one of the largest palm oil users in the world.			
	Suppliers – paying a fair price for the products received	Government – Paying all ap taxes and abiding by employ						
	Environment Business activity can have a negative impact on the environment, they must take this in to consideration when making decisions. Things a business can do to reduce its environmental impacts are; Use renewable resources Dispose of waste products responsibly Reduce unnecessary or use recyclable packaging Reduce its carbon footprint using more environmental means of transportation		Sustainability Businesses need to choose their raw materials carefully as overuse of resources is jeopardising the future of the planet. For example palm oil usage has encouraged huge areas of forest in south-east Asia and Africa to be destroyed. The plantations cover more than 27 million hectares of surface across the world and have a negative impact on wildlife, causing around 100,000 orang-utans to be lost between 1999 and 2015.		Iceland released an advert to promote their commitment to remove Palm oil from all their products. The advert was banned from television but was watched on social media by millions.			
Week	Key Knowledge		Key terms		Contextual information			
2 & 3	Job – Products produced by specialis to order. For example wedding cake		Bespoke – One of a kind, made to the specification of the customer		Production is linked to productivity, flexibility, cost and quality. Businesses that create bespoke products can charge more for their products because of the quality. For example Fender charges up to £10,000 for a guitar. However, products that are produced on a			
Business Operations	Batch – Products made in batches. A several of one item then switch and For example a bakery		Economies of scale – the more of a product that is made the cheaper it becomes to make it. For example, bulk buying if a business buys more raw materials then they will be cheaper					
Production process and Technology	Flow – The production is normally d This is often automated so the proce day 7 days a week. For example: Car	ess can continue 24 hours a	Automation – The use of machinery or robotics to make products		production line can be made more cheaply allowing the business to pass this saving on to the customer and creating competitive advantage			
	Reducing costs – Although capital outlay is expensive, machinery can be run much more efficiently enabling mass production and reduces the need for employees therefore reducing costs		Cost per unit – The raw material and labour cost to make one unit		Impacts of technology Speeds up production process Lowers production costs Ensures fewer mistakes			
	Improving quality – Machinery redu programmes improve design proces for deliveries can improve customer	ses. Also tracking systems		management – The management of resources oduction process	Initial investment is costly Technology can become obsolete Requires employee training			
	Improving flexibility – Machinery ca create a variety of products. Online customers to design bespoke products.	processes can allow	Standardisati other	ion – Products that are exactly the same as each				

			Dusiliess Stut	iles 11.	 Knowledge Organi 	301 1.1		
Week	Key Knowledge						Contextual information	
3 & 4	Reliability – The orders need to be deliver on time and the need to be correct Capacity – Can the suppliers meet the needs of the business, if the business grows can they still meet the needs						Impact of suppliers Good relationships can create competitive	
Working with suppliers The role of	Payment terms – Does the supplier offer trade credit, when will they expect to be paid Quality – Is the quality appropriate for the customer expectations, can the quality be guaranteed						Good relations can improve reputation of business through better products	
procurement	The role of procuremen •Relationships with supp •The impact of logistics	Speedy deliveries can make businesses more efficient Late deliveries will delay production Poor quality supplies will impact reputation						
	Key Relationships wit	h suppliers:					negatively	
	Quality - A business will want its suppliers to sell them the best possible quality products for the price	Delivery -If a delivery is late this may stop production and could cost the business money	to deliver qua on time – the	vailability - supplier deliver quality stock in time – there will be oblems if the stock not available Cost - both sides will want the deal to last a long time to reduce the costs of having to find other suppliers, customers or renegotiate a deal Trust - relationships work well when there is joint problem solving and open communication between the businesses		Procurement defined: Is the process by which businesses buy raw materials, component, products, services, and other resources from a supplier to produce their own products and services		
Week	Key Knowledge			Key tern	ns		Bar gate graph	
4 & 5 Managing stock	important to maintain co Customers will go to cor	ortant to maintain customer confidence in a business. Indicating when stock tomers will go to competitors if they cannot get the products					20 Maximum Stock Level	
	they require from a busi	ness		buller sto	ock – The minimum stock l	evel a business will hold	0 15 \	
	Perishable/obsolete – S life and may be spoiled.	ome products will have a li Some products are season	al and some	Maximun	n stock level – The amoun warehouses		S 10 Re-order Level	
	Perishable/obsolete – S life and may be spoiled.	ome products will have a li	al and some	Maximun within its	n stock level – The amoun	t a business can store	S Re-order Level S Minimum Stock Level Lead Time / delivery	
	Perishable/obsolete – S life and may be spoiled. products will not be den longer desirable Quantity – holding enou important to the success	ome products will have a li Some products are season	al and some ey are no r need is ock is a drain	Maximun within its Lead time Re-order	n stock level – The amount warehouses	t a business can store	To see order Level	
Week	Perishable/obsolete – S life and may be spoiled. products will not be den longer desirable Quantity – holding enou important to the success	ome products will have a li Some products are season handed by consumers if the ligh stock to meet customers s of a business. However sto	al and some ey are no r need is ock is a drain	Maximun within its Lead time Re-order	n stock level – The amount warehouses e – the time it takes from o	t a business can store	To see and the second s	
Week 4 & 5 JIT	Perishable/obsolete – S life and may be spoiled. products will not be den longer desirable Quantity – holding enou important to the success on cash flow so too muc Key Knowledge Just in Time stock mana	ome products will have a li Some products are season handed by consumers if the ligh stock to meet customer s of a business. However sto h stock is not good for a bu	al and some ey are no need is ock is a drain siness	Maximun within its Lead time Re-order for stock to stock for t	n stock level – The amount warehouses e – the time it takes from or level – The point that stock to be delivered the beginning of the products	t a business can store ordering to delivery k is low, allowing for time	To see and the second s	
4 & 5	Perishable/obsolete – S life and may be spoiled. products will not be den longer desirable Quantity – holding enou important to the success on cash flow so too muc Key Knowledge Just in Time stock mana	ome products will have a li Some products are season handed by consumers if the ligh stock to meet customer s of a business. However st h stock is not good for a bu	al and some ey are no need is ock is a drain siness	Maximun within its Lead time Re-order for stock to stock for t	n stock level – The amount warehouses e – the time it takes from or level – The point that stock to be delivered the beginning of the products	t a business can store ordering to delivery k is low, allowing for time action process. This means to	Re-order Level Barriage Part P	
4 & 5	Perishable/obsolete – S life and may be spoiled. products will not be den longer desirable Quantity – holding enou important to the success on cash flow so too muc Key Knowledge Just in Time stock mana reducing costs. For this	ome products will have a li Some products are season handed by consumers if the ligh stock to meet customers of a business. However sto h stock is not good for a business of a business of a business business of a business of a business of a business to be successful business to be successful business.	al and some ey are no need is ock is a drain siness	Maximun within its Lead time Re-order for stock to stock for t	n stock level – The amount warehouses e – the time it takes from or level – The point that stock to be delivered the beginning of the product relationships with supplications of the product of the prod	t a business can store ordering to delivery k is low, allowing for time action process. This means to	Re-order Level Minimum Stock Level Lead Time / delivery Gime 2 4 6 Time in weeks	

Business Studies	Y11	Knowled	ge Org	ganiser	1.1
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Week	Key Knowledge							
5 & 6 Quality	Quality control – The process of checking whether products made on a production line of an appropriate quality and flaw free before shipping to the customer. This ensures that the customer is satisfied and the reputation of the business stays intact					ion process. All pro	duction works	re quality is put at the heart are invested in producing we that quality in not being
	Advantages		Disadvantages		Advantages		Disadvantag	es
	Faults will be picked up and issues resolved		Process happens at the end product become waste incr	•	Less waste as fo up early in the	aults are picked process	Training for staff is more involved and the business is reliant on staff to pick up faults	
	Customer will be satisfied with pro	fied with product Have to employ quality check product increasi			No need for quality controllers		May have to increase prices to cover the training costs making business less competitive	
Week	Key terms							
6 The sales process	Customer interest Customers will become interested in products or services that are well marketed. Creating a strong brand image and reputation will increase the chance of consumers choosing your product	Speed and efficiency of service Efficient production processes are important in order for the business to meet the demand for the product. Delivery will also need to be timely to keep customers happy.		This is important industry. build relatio customer This will als with large	engagement extremely is the service Staff need to nships with the to build trust. so be the case purchases like or houses	Post-sale service Many businesses offer an aftersales service. This not only builds loyalty and promotes positive reputation it encourages repeat purchase. Also post sale service guarantee can help a business make a sale		Customer loyalty Retaining customers is good for building a brand. Also it is much more expensive to attract new customers than it is to keep existing ones

Business Studies Y11 Knowledge Organiser 2.2

Week	Key Knowledge			Contextual information		
9 Design mix		need to look good for a custom . For example a designer watch		The design mix for a Dyson Hoover is heavily focused on Function and while they		
		ed to be at least fit for purpose r functionality is exceptional. Fo		Want then to be aesthetically Pleasing it is more important that they are exceptional at what they do. Dyson product commend a high price because		
	two product above could con	ay what they feel is an appropri nmand a high price because of an ordinary watch would be cor	their aesthetics and their	of their success of meeting customer expectations		
Week	Key Knowledge			Contextual information		
9 Product life cycle	ı	very early stages, straight after uld expect sales to be low but a		All products have a product life cycle but the length of time products last varies from product to product. For example; Loom bands were introduced, grew and went through maturity into decline over about an 18mth period. Whereas Heinz Ketchup is still in the maturity phrase after 130 years		
cycle		of the product or service should greater consumer knowledge				
		product or service is established and a business will be making				
		astes change or alternatives ar es diminish and profits will go o				
Week	Key Knowledge			Contextual information		
9 Extension	When a product is beginning The strategies it might use ar	to decline then a business ma e discussed below	y try to extend its lifecycle.	All products have a natural life span, whether 18mths or 130 years. In order to extend this, businesses will		
strategies	Advertising – a business may invest in a new advertising campaign to boost sales	Add value – a business may update the features of the product or service	Packaging – the product may be rebranded with new packaging/logo	make modifications to the product or service throughout the maturity stage. For example; Coca Cola has reinvented its packaging advertising and flavours over its 133 year history. Businesses will also apply extension strategies		
	Reducing pricing – a business may include the item in a sales promotion like BOGOF	Target new markets – a business may try to reach a new market. For example a new country	Encourage greater use – a business may recommend using more of a product to encourage higher sales	when sales start to decline. For example ; KitKat chunky, KitKat white chocolate etc		

Business Studies	Y9	Knowledge Organiser	2.2

Week	Key Knowledge		Key terms	Key terms					
13 Pricing strategies	High volume, low margin – sellir product with a low mark up. For lipsticks at £1 = 1 million in Reve	example 1 millio	n Businesses will	Technology – technology is cheaper than ever before. Businesses will sell electronic equipment at a fraction of the price as a result.			Costs – technology has driven down costs of production. Machinery can make products more cheaply due to efficiencies.		
	Low volume high margin – Selling high quality products at high prices but expecting less sales.			Branding – The quality of a brand will add value to a product or service		_	fferent market segments will be prepared to s and services. Some market segments will a certain price		
	For example selling 50,000 lipsticks at £20 = 1 million		will be reduced	Competition – If there is lots of competition then prices will be reduced to win customers. If there is little or no competition then prices will be much higher			cycle. During introduc	product will vary its price throughout its life tion and growth it will be cheap to aturity it will be at its most expensive and in ace again	
Week	Key Knowledge		Key terms	Key terms Contextual info		tual information			
14	Advertising – Any paid advertisin Newspapers, Radio, TV, social mo	-	Special offers – services	Offering deals on pro	ducts and	Weekly Little Helps			
Prom0tional strategies	Sponsorship - When a business brand associated with another b celebrity		Public relations event or cause	– Linking the brand to	a positive			in isolation is much less likely to be	
	Product trials – Offer free sampl discounted access	es or substantial		eloping a brand person s to trust in the produ				Weekly Little Helps	
Week	Key Knowledge	•					advert plus sales		
15 Place	Retailing – Traditionally shops used to be found on the high street. This was where you would find all shoppers. Now they are often located on the outskirts of town in retail parks.	Online shoppir consumers sho This means a h costs and high	n the advent of ing more and more op on the internet. inge reduction in street premises Plus the ability to	Location – Some bu choose to locate nea particular resource of market. For example manufacturer may lo china to take advant labour costs	er to a or target e a clothes ocate to	promotion price 49p			
Week	Key terms								
15 Integrated marketing mix	Price - is impacted by the quality product and the promotion of the lt a product is high quality and product is high quality and product is expected by the custo believe it is quality then a consumpay a higher price.	e product. promoted in but the	roduct – the higher the roduct the higher the usiness. A business w hat a customer is prep o cover the costs and	costs to the ill need to be sure pared to pay enough	quality produ	uct it will the right	vants to sell a high need to make sure it place to reach the	Promotion – If a business is going to be an E-tailer then it will need to make sure that the promotional methods communicate the product or service successfully to the target market in order to generate sales	

Section:	Content:	
Section A	35 Marks –(Non	
	contextualised) Multiple	
	choice and long and short	
	mark questions. End with a 6	
	mark question	
Section B	30 Marks (Case Studies) Short	
	and Longer questions	
Section C	25 Marks (Case Studies) Short	
	and Longer questions	

Grading Scale			
New: Current:			
9	۸*		
8	A*		
7	Α		
6	В		
5	Top C		
4	Bottom C		

Evaluate: Worth 12 Marks (1 per exam)

- E.g. Evaluate whether Sally's ideas will be a success
- 2 reasons for and against must be contextualised
- 3 link strands per side of the argument or 5 strands for a detailed answer
- Conclusion the same as Justify

Analyse: Worth 6 Marks (Appears in Section B – Case study)

The same as 'Discuss' although NOW must be linked to the case study

- Discuss what/the likely impact/benefit/drawbacks etc.
- Can provide one or two impacts although must total at least 5 link strands e.g. Reason ... because (1st link strand) ... therefore (2nd link strand) ... as a result (3rd Link strand)
- Must be contextualised, can be positive or negative

7. Evaluate

6. Justify

5. Analyse

4. Discuss

3. Outline

Justify: Worth 9 Marks (Appears in Section B & C)

- Involves a choice between 2 options. E.g. Neil and Sue are considering 2 options either increase price or reduce costs, justify which option they should choose
- Must be linked to the case study (contextualised)
- Pick an option and discuss the pros and cons of this choice.
- 3 linked strands per side of the argument E.g. Reason ...because (1st link strand) Therefore (2nd link strand) ... as a result (3rd link strand).
- •Conclusion needed My answer depends upon (pick up on other

Outline: Worth 2 Marks (Appears in B &C – Case Studies)

- State one benefit/drawback/impact/method etc
- Provide one link strand
- Must be linked to the context
- Context doesn't mean just using the name of the business

Discuss: Worth 6 Marks (Appears in Section A – no context)

- Discuss what/the likely impact/benefit/drawbacks etc.
- Can provide one or two impacts although must total at least 5 link strands e.g. Reason ... because (1st link strand) ... therefore (2nd link strand) ... as a result (3rd Link strand)
- Can be positive or negative points

Calculate: Worth 2 Marks (Appear in A,B & C)

- No need to state formula
- Must write your answer on the answer line (2 decimal places if required)
- Must show workings out

2. Explain

Calculate

Explain: Worth 3 Marks (Appear in A – no context)

- Explain one ...
- Impact/advantage/method/disadvantage
- •2 Link strands e.g. Reason ...because (1st link strand) ... therefore (2nd Link strand)

STEP 2:		
CREATE		
CUES	STEP 1: RECORD YOUR NOTES	
What: Reduce your notes to just the essentials. What: Immediately after class, discussion, or reading session. How: Jot down key ideas, important words and phrases Create questions that might appear on an exam Reducing your notes to the most important ideas and concepts improves recall. Creating questions that may appear on an exam gets you thinking about how the information might be applied and improves your performance on	What: Record all keywords, ideas, important dates, people, places, diagrams and formulas from the lesson. Create a new page for each topic discussed. When: During class lecture, discussion, or reading session. How: Use bullet points, abbreviated phrases, and pictures Avoid full sentences and paragraphs Leave space between points to add more information later Why: Important ideas must be recorded in a way that is meaningful to you.	
the exam. Why: Spend at least ten minutes every week reviewing all of		
your previous notes. Reflect on the material and ask yourself		
questions based on what you've		
recorded in the Cue area. Cover		
the note-taking area with a piece of paper. Can you		
answer them?		

STEP 3: SUMMARISE & REVIEW

What: Summarise the main ideas from the lesson.
What: At the end of the class lecture, discussion, or reading session.
How: In complete sentences, write down the conclusions that can be made from the information in your notes.

Why: Summarising the information after it's learned improves long-term retention.

WEEK 2: Cornell Notes (Homework task 1)

Date /	1	Topic: Ethics, Environment and Business	Revision guide page:
links	Notes		
Questions			

Summary

WEEK 2: Exam Question (Homework task 2)

Date
Question: Explain one disadvantage of a business being ethical (3)
Answer:
WEEK 2: Exam Question review and improvement (Classwork)
Question: Explain one disadvantage of a business being ethical (3)
Answer:

WEEK 3: Exam Question (Homework task 2)

Date
Question: Explain one way a business might limit its impact on the environment (3)
Answer:
WEEK 3: Exam Question review and improvement (Classwork)
Question: Explain one way a business might limit its impact on the environment (3)
Answer:

WEEK 4: Cornell Notes (Homework task 1)

Date /	1	Topic: Working with Suppliers	Revision guide page
links	Notes		
Questions			
		_	

Summary

WEEK 4: Exam Question (Homework task 2)

Date
Question: Explain one benefit to a business of using batch production (3)
Answer:
WEEK 4: Exam Question review and improvement (Classwork)
Question: Explain one benefit to a business of using batch production (3)
Answer:

WEEK 5: Exam Question (Homework task 2)

Date	
Question : Explain one benefit to a business of having a good relationship with its suppliers.	(3)
Answer:	
WEEK 5: Exam Question review and improvement (Clas	swork)
Question : Explain one benefit to a business of having a good relationship with its suppliers.	(3)
Answer:	

WEEK 6: Cornell Notes (Homework task 1)

Date /	1	Topic: The Sales Process	Revision guide page
			•
	Notes		
links			
Questions			

Summary

WEEK 6: Exam Question (Homework task 2)

Date
Question: Explain one reason why a business might use just in time stock control. (3)
Answer:
WEEK 6: Exam Question review and improvement (Classwork)
Question: Explain one reason why a business might use just in time stock control. (3)
Answer:

WEEK 7: Exam Question (Homework task 2)

Date	
Question: Explain one advantage to a business of producing a high quality product.	(3)
Answer:	
WEEK 7: Exam Question review and improvement	(Classwork)
Question : Explain one advantage to a business of producing a high quality product.	(3)
Answer:	

WEEK 8: Cornell Notes (Homework task 1)

Date /	I	Topic: The Marketing Mix - Product	Revision guide page
	1		
links	Notes		
Questions			

Summary

WEEK 8: Exam Question (Homework task 2)

Date
Question: Explain one disadvantage to a business of providing poor customer service (3)
Answer:
WEEK 8: Exam Question review and improvement (Classwork)
Question: Explain one disadvantage to a business of providing poor customer service (3)
Answer:

WEEK 9: Exam Question (Homework task 2)

Question: Explain why it is important for businesses to try and differentiate their products. (6)
Answer:
WEEK 9: Exam Question review and improvement (Classwork)
Question: Explain why it is important for businesses to try and differentiate their products. (6)
Question: Explain why it is important for businesses to try and differentiate their products. (6)
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Question: Explain why it is important for businesses to try and differentiate their products. (6)

WEEK 10: Cornell Notes (Homework task 1)

Date /	1	Topic: The Marketing Mix - Price	Revision guide page
	1		
links	Notes		
Questions			

Summary

WEEK 10: Exam Question (Homework task 2)

Date
Question: Explain an impact that would face a business if they were to increase its prices (3)
Answer:
WEEK 10: Exam Question review and improvement (Classwork)
Question: Explain an impact that would face a business if they were to increase its prices (3)
Answer:

WEEK 11: Assessment Week Revision (Homework task 1)

Date /	' 1	Topic - Theme 1 Paper

WEEK 11: Assessment Week Revision (Homework task 2)

Date	1 1	Topic - Theme 1 Paper

WEEK 12: Assessment Week Revision (Homework task 1)

Date /	' /	Topic -	Theme 1 Paper	

WEEK 12: Assessment Week Revision (Homework task 2)

Date	1 1	Topic - Theme 1 Paper

WEEK 13: Exam Question (Homework task 2)

Date
Question: Discuss the different factors a business should consider when choosing a location. (3)
Answer:
WEEK 13: Exam Question review and improvement (Classwork)
Question: Discuss the different factors a business should consider when choosing a location. (3)
Answer:

WEEK 14: Cornell Notes (Homework task 1)

Date /	1	Topic: The Marketing Mix - Promotion	Revision guide page
links	Notes		
Questions			
	<u> </u>		

Summary

WEEK 14: Exam Question (Homework task 2)

Date
Question: Discuss a reason why businesses may choose to reduce the amount of promotion that it undertakes. (3
Answer:
WEEK 14: Exam Question review and improvement (Classwork)
Question : Discuss a reason why businesses may choose to reduce the amount of promotion that it undertakes. (3
Answer:

WEEK 15: Exam Question (Homework task 2)

Date
Question: Explain one benefit of using product trials to promote new products (3)
Answer:

WEEK 15: Exam Question review and improvement (Classwork)

Question: Explain one benefit of using product trials to promote new products (3)			
Answer:			

Week 3

Revision Card on Ethics and Business Operations

- 1. What is ethics?
- 2. What is a trade off?
- 3. What is a pressure group?
- 4. What is meant by productivity?
- 5. What is meant by economies of scale?
- 6. What is the production process?

Answers

×_____×____

Week 5

Revision Card on Working with Suppliers

- 1. Name four factors of working with suppliers?
- 2. Define procurement?
- 3. Name one reason why it is important to get procurement right?
- 4. Name the five key areas of a positive relationship with suppliers?
- 5. What is meant by logistics?

Answers

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Week 7

Revision Card on Quality and Sales Process

- 1. Define Quality Control?
- 2. Define Quality Assurance?
- 3. What is the difference between quality control and quality assurance?
- 4. There are 5 key areas to the sales process: name them all?
- 5. What is a post-sale service?

Answers

Week 9

Revision Card on Marketing Mix - Product

- 1. Define the marketing mix
- 2. What is the design mix?
- 3. What are the stages of the product life cycle
- 4. What is meant by extension strategy
- 5. Explain what is meant by product differentiation

Answers

×_____×

Week 13

Revision Card on Marketing Mix - Price

- 1. What is meant by 'price'?
- 2. What is high volume low margin pricing?
- 3. What is low volume high margin pricing?
- 4. What is premium pricing?
- 5. Why might a business lower its prices?

Answers

Week 15

Revision Card on Marketing Mix - Place

- 1. What is meant by retailing?
- 2. What is meant by e-tailing?
- 3. What is the benefit of retailing?
- 4. What is a disadvantage of retailing?
- 5. What is the benefit of e-tailing for a business?

Answers



Develop your character

