Dear Parents/Carers

RE: Update and changes



I write to inform you of some enforced changes that albeit a little more costly, I believe will be well received. Last week Ryanair cancelled our 7am scheduled flight from Bristol due to their rescheduling programme. This has been on the news and is linked to the lack of new planes being delivered. Essentially, the morning flight to Malaga on that Monday morning had been cancelled and scheduled for 7pm. Travelling then would mean we miss a whole day and I feel that is unacceptable.

After negotiation with the travel company, airline and hotel we have managed to secure a 7pm flight on Sunday 30th June. This means although travelling overnight, we get a whole day on the 1st July. The extra night in the hotel, additional meals, a change of flight and increased transport costs now requires parents to pay an extra £40.00.

For the trip to still remain feasible, we are asking all parents/carers pay an additional £40.00 for this extra day.

The true costs of this change are double that, but both the College and Travel Company will pay this additional funding gap. Without this additional money, we will not be able to fund the trip. We have tried compensation from Ryanair. That is being considered by them, but there is no timeframe with these companies. The UK Civil Aviation Authority says that airlines cancelling flights must get you to your destination on the same day if at all possible, even if it means buying a ticket on another carrier. As they can do this on the same day, it looks unlikely that we will be able to get compensation.

I am proposing that we add the £40.00 onto the last payment in April as outlined below in the table.

May I take this opportunity to thank the vast majority of you for following the payment plan. If you are finding it difficult, please contact Cheryl Jones on <u>cjones@sdcc-smhc.net</u> in order to discuss your options.

Please be reminded that your child requires a passport with at least 6 months remaining from its expiry date. Make sure you have one. Also ensure your child has a GHIC card which is free and you can apply at https://www.gov.uk/global-health-insurance-card.

Finally - Please note on Tuesday 4th June at 6pm we will have our parents meeting to discuss the finalised itinerary and details on what to bring etc.

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Due Date	Payment amount	Remaining balance	Refund
February 29th 2024	£100	£240	
March 29th 2024	£100	£140	
April 30th 2024	£140	£0	No refund will be issued following full payment The full payment of the trip will be paid by the college 8 weeks prior to the travel date. No refunds will be issued following this payment



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Nb. It is recommended that you take out personal travel insurance in the event you withdraw from the trip following the final payment.

Thank you for your ongoing support that you give for your son/daughter and Stoke Damerel Community College and if you have any questions please do not hesitate to get in touch.

Yours faithfully

Mr D Cole Senior Assistant Headteacher dcole@sdcc-smhc.net